

December 8, 2010

I would like to say thank you to the staff of Ashley Gardens Mount Vernon for the wonderful care and understanding that you provide for my mother.

She has a long history of dementia with significant behavioral complications. I visited over 22 care facilities in my search for long term care for my mother. My background as a nurse, made me clearly aware of the challenges my mother creates for those who provide her daily personal and health care. In all of my visitations and conversations with a broad variety of care facilities, you, Ashley Gardens, were by far the most progressive and comprehensive of the care providers.

The training and education of the care giving staff is excellent. They understand clients with dementia and treat not only my mother, but all clients with patience and understanding. My mother is ambulatory, able to walk around the facility, and has always been awake, dressed, groomed and fed by midmorning. While she struggles to communicate verbally, her behaviors clearly express her pleasure or her contempt. She consistently is pleased and positive regarding her care providers and the staff that work at Ashley Gardens Mount Vernon.

I unfortunately had to leave the Mount Vernon area to move to Vancouver, Washington. I once again searched the area for care facilities, as I wanted to move my mother closer to me. Every facility I visited and compared to her care at Mount Vernon fell short. None of the facilities met the high standard that has been set by Ashley Gardens Mount Vernon.

I want to thank you from the bottom of my heart for the care and understanding that you provide my mother. I feel strongly she deserves the best care available and a high quality of life in her remaining years. She receives this at Ashley Gardens, Mount Vernon.

Thank you so very much,

Mary Kroske ARNP

